Perinatal Mental Health Learning Community

Webinar December 17, 2020  12 – 1 p.m.

Supporting Patients with Perinatal Loss

Guest Speaker: Marissa Long, MAOB, Psy.D., Reproductive Psychologist, ARC Counseling and Wellness
• Everyone is automatically muted upon entry.
• Raise your hand if you’d like to be unmuted.
• Use “Chat” interact with “all panelists” or “all panelists and attendees”.
• Use Q&A to ask organizers or speakers questions.
Our Team

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The Perinatal Mental Health (PMH) Learning Community provides California hospitals with education, technical assistance, and peer support to strengthen perinatal mental health. The program assists hospitals to comply with Assembly Bill 3032, the Maternal Mental Health Conditions law. The program is administered by HQI, funded by California HealthCare Foundation and delivered in collaboration with Maternal Mental Health NOW and CommonSpirit Health.

https://www.hqinstitute.org/post/perinatal-mental-health-learning-community
Timeline – Perinatal Mental Health Learning Community

Education and Technical Assistance (Feb ‘20 - Dec ‘21)
- Group Office Hours (2020: Mar, May, Jul, Sept, Nov; 2021: Jan, Mar, May, Jul, Sept, Nov)
- 1:1 Technical Assistance (on demand)
- In-Person Regional Events (Nov ‘20)

Training Tools and Resources (Apr ‘20 – Dec ‘21)
- E-learning module and quick reference guide for staff
- E-learning module for patients
- Brochure template

Case Studies Developed
Case Studies Available
AB-3032: Hospitals Maternal Mental Health Act

- It requires all birthing hospitals in California to provide education and information to postpartum people and their families about maternal mental health conditions, post-hospital treatment options, and community resources.
- All regular staff in labor and delivery departments (e.g. registered nurses and social workers) must receive education and information about maternal mental health disorders.
- Hospitals can offer additional services to ensure optimal care.

Law became effective on January 1, 2020.
Learning Objectives:

- Deepen the participants’ understanding of perinatal loss; including miscarriage, loss of pregnancy and loss of infant.

- Provide practical knowledge and skills needed for hospital staff to support patients in the event of perinatal loss.
Guest Speaker: Marissa Long, MAOB, Psy.D.

Reproductive Psychologist
ARC Counseling and Wellness
Supporting Patients With Perinatal Loss
How Hospital Staff Can Make a Difference

Marissa Long, MAOB, Psy.D.
Reproductive Psychologist
ARC Counseling and Wellness
Perinatal Loss

There is no loss quite like perinatal loss where that which you have been told your whole life you are supposed to have, is suddenly gone and you are left within a society that has no idea how to comfort or create a safe space for you.

Dr. Marissa Long

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### Miscarriage
- Occurs within the first 20 weeks
- 10-15% of pregnancies end in miscarriage (known)
- Most occur within 1st trimester
- Generally requires a D&C and may require medication

### Pregnancy Loss
- Generally covers any loss during a pregnancy
- More specifically identifies loss that occurs between 20 weeks and birth (stillbirth)
- ¼ of pregnancies end in loss
- Requires the baby to be delivered naturally or via induction, generally within 48 hours

### Infant Loss
- Neonatal loss: 1st 28 days; <1% in the U.S.; highest occurrence for Non-Hispanic Black
  - Most common causes are birth defects, low birthweight & premature birth
- May occur in the hospital or at home within the first year of life

- Repeat or recurrent loss
- Abortion
- Selective reduction

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Dr. Marissa Long

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JoJo’s Story

- JoJo and her husband easily conceived their third child as they had their first two and were moving through pregnancy.
- At 17 weeks, JoJo noticed that she was bleeding when she went to the bathroom & ultimately passed what she understood to be fetal tissue which she gathered and took to the doctor.
- The doctor told them that she had miscarried and might continue to have some bleeding for another week or so.
- After returning home, JoJo and her husband were figuring out how to tell their other children.
- Within days, JoJo was in the hospital hemorrhaging and required a blood transfusion and nearly died. Soon thereafter she spiked a fever and it became clear that she had an infection and had to be treated for that as well.
- The couple decided to have their baby cremated and preserved the ashes.
- After a great deal of time and thought, they decided to put the ashes into a teddy bear that they could keep in their home and this has given them and their children great comfort.
- This loss threw JoJo into depression with suicidal ideation which is when she sought support, she reported that not one provider had suggested that they seek any form of support or follow up after their loss and trauma.
- The couple got pregnant again (by accident) a year later and faced their fears together.
- This pregnancy also ended in miscarriage.
The majority of families told us that around the time of their loss, they felt they were not adequately informed, supported and cared for by healthcare professionals, and that their healthcare provider lacked the skills needed to care for them. Almost half of respondents reported experiencing stigma from providers, exacerbating their experience of loss. Positive encounters with care providers were marked by timely, individualized, and compassionate care.”

“The ER nurse told me ‘Get control of yourself or I won’t talk to you... If you want to see someone you’ll have to wait.’ I went into the ER bathroom and ended up miscarrying there. It was unbelievably awful...I felt judged, ignored, and discarded.”

“They left it on the floor and other nurses were saying ‘ewww what’s that’...then I heard them say ‘throw it away’... my dearly loved child ... I cry as I think about it”.

Dr. Marissa Long

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Keep In Mind

Perinatal Loss is Not a Routine Event. It is a tragic and life altering loss that will be felt forever.

You have an opportunity to bring comfort on the worst day of people’s life.

A  Assess & Acknowledge
T  Timely intervention
I  Inform & instruct
S  Support
S  Stigma free
U  Understanding
E  Educate & empower

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ASSESS & ACKNOWLEDGE

- Check the chart or room indicator: Sticker or other indication of loss
- Check the environment and appropriateness of disclosing information- confidential, quiet
- Assess the patient’s knowledge and their ability to accept and understand the information
- Acknowledge and validate the loss and grief empathetically and respectfully

TIMELY

- Attend to the patient promptly- Avoid the impact of a busy unit causing greater harm

INFORM & INSTRUCT

- Clearly communicate what has happened and what will be happening next- timeframes, procedures etc.
- Concisely provide instructions and options in verbal and written form
- Use client centered language and avoid medical jargon when possible
STIGMA FREE

- Be aware that patients experience grief in culturally and religiously informed ways; avoid making assumptions
- Heteronormativity can increase isolation during grief

SUPPORT

- Listen, speak and engage with sensitivity- Convey empathy with words or gestures (offer but don’t force touch)
- Allow time to the family to grieve during and after information- time for feelings or tears may be necessary

UNDERSTANDING

- Gently ensure that the family is clearly taking in all of the information that they need to walk away with

EDUCATE & EMPOWER

- Ensure that before discharge: The family understands what bereavement may entail (phases of and common responses to grief), has access to specialized local and online resources, and a list of symptoms or experiences that may require medical or psychological attention
- Encourage the family to make all follow up appointments and access mental health support early

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What To Say

- I’m so sorry this is happening
- I wish you weren’t going through this
- I’m here to help you at this very difficult time
- How are you doing will all of this?
- Is there someone I can reach out to for you?
- Do you have a faith or practice that would be helpful at this time?
- Can you share about what happened today?
- What is the hardest part of this for you
- What can I do for you right now?
- I’m here for you and I want to listen
- Do you have any questions?
- We can talk again later

What Not To Say

- They’re in a better place now
- This happened for the best
- It could be worse
- You can have more children
- You’ll feel better soon
- Pregnancy loss is common
- You have an angel in heaven
- It was not meant to be
- Over time you will forget your baby
- I don’t have time right now
- You must be/feel __________
- It’s better this way because the fetus had defects

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What To Do

- Introduce yourself and say what you’re doing
- Acknowledge the patients’ loss and related feelings
- Listen empathetically
- Answer questions honestly
- Provide written information and discuss it
- Allow time for discussion and support
- Offer to connect the patient with resources
- Use the terms that the patients use
- Recognize that the patient may want to name the baby
- Use client centered and straightforward language
- Express comfort with patients’ emotions
- Encourage access to spiritual or other support

What Not To Do

- Do not forget to review the patient’s chart
- Do not avoid questions
- Do not discard the baby or tissue without checking with the patient/family
- Do not argue with patients and their families
- Do not force patients to do anything
- Do not forget to support partners/relatives
- Do not use medical jargon
- Do not make their experience about you
- Do not call the baby a “fetus” or “it”
- Do not refer the patient to services/providers who are unfamiliar with perinatal health
ONLINE RESOURCES- Patients
- Postpartum Support International: www.postpartum.net
- Grief Share: www.griefshare.org
- Silent Grief: www.silentgrief.com
- Miss Foundation: www.missfoundation.org
- Maternal Mental Health Now: www.maternalmentalhealthnow.org

ONLINE RESOURCES- Providers
- The Centering Corporation: www.centering.org
- PLIDA: www.plida.org

BOOKS- Patients
- Empty Arms by Sheroke Ilse
- A Silent Sorrow by Ingrid Kohn
- Healing After Loss by Martha Whitmore Hickman
- Beyond Tears: Living After Losing A Child by Ellen Mitchell
Maggie’s Story

- A physician who suffered her own perinatal loss 18 months earlier
- Began therapy after observing and supporting a series of patients through their own losses
- She had never given herself time to grieve her own loss so each patient loss since was a major trigger
- Therapy helped her address her own grief
- She began to engage with her patients with more compassion & attend to their psychological needs with assessments and referrals

You have a unique opportunity to offer hope and empathetic care but you have to give the same to yourself.

Dr. Marissa Long

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Know Your Own Capacity & Access Support

Be on the lookout for:

- Compassion fatigue
- Burnout
- Vicarious trauma
- Personal Triggers
- Your own mood

Available support:

- Seek support groups
- Access individual therapy
- Practice self-care
- Debrief with providers
- Take regular breaks

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Important Considerations

Does your hospital have loss procedures in place?
  • Bereavement checklist
  • Screening measures
    • Brochures
    • Referral resources

Differentiating between grief and Perinatal Mood and Anxiety Disorders

Bereavement Support Care Package

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References


2. Wings D. Grief Following Perinatal Loss and the Impact of Hospital Based Support Service. [Atlanta, GA]: Georgia State University; 2002.


Jan 21: Group Office Hours (Noon – 1 pm)

Register on HQI website (https://www.hqinstitute.org/pmh-learning-community)

Group Office Hours

Virtual opportunity for hospital participants to receive practical implementation advice from program faculty and experienced peers. Office hours are held in the alternate months between webinars.

Upcoming Group Office Hours

• January 21, 2021
  • Noon – 1 pm, PST
  • Click here to register

January Group Office Hours will feature a learning community discussion on the topic of Supporting Patients with Perinatal Loss, which was started at the December 17 webinar. We will discuss ways that hospitals can support birthing people and their families during a difficult time of pregnancy or infant loss.

Feb 18: Next Webinar (Noon – 1 pm)
Polling questions:

1) Today’s webinar was a good use of my time
   (agree-disagree-unsure)

2) Today’s webinar increased my confidence in my ability to
   support patients in the event of perinatal loss
   (agree-disagree-unsure)

Open Text feedback – type into “Chat”:
   What could have been done better or differently?